



Code of Ethics

The primary obligation of membership of the Property Managers Institute of New Zealand is the ethical practice of property management. This code sets out the ethics that guide the decisions and actions of Members.

1. At all times members of PROMINZ will act with professionalism, honesty and integrity, ensuring their actions do not bring the profession into ill repute.
2. Members will adhere to the ethics of PROMINZ and the Property Institute of New Zealand (PINZ).
3. Members shall avoid deceptive practices.
4. Members will avoid and/or disclose any conflicts of interest to clients.
5. Members shall provide professional, independent and objective advice to clients at all times.
6. Members shall respect the confidentiality of clients and tenants at all times and adhere to all privacy requirements set out under the Privacy Act 1993.
7. Members shall ensure that all clients have a good understanding of services provided prior to accepting contracts.
8. Members shall comply with the Human Rights Act 1993, and not discriminate on grounds of colour, race, nationality, religion, ethical beliefs, political opinion, gender, marital status, family status, employment status, disability, age or sexual orientation or chosen identity.
9. Members will abide by the PROMINZ Best Practice Duties of a Residential Property Manager.